



Chalet Host Job Description

Ski Talini was founded upon an ethos of seriously good food and attentive but unfussy service. Our fabulous Chalet Hosts act as front-of-house in the chalet, welcoming and caring for our guests in the chalet, making them comfortable and relaxed. Behind the scenes, our Hosts clean, tidy and ensure that the chalet looks beautiful and well-maintained every day of the season.

Our expectations are that you will:

- Work 5½ days a week with 1 full day off plus a half day
- Provide consistent delivery of the services that guests have been promised when booking a holiday with Ski Talini
- Be a proactive and loyal part of the Ski Talini team

The duties include but are not limited to the following:

- Ensure that our guests are well-looked-after at all times, proactively taking opportunities to make guests' stay relaxing and stress-free
- Keep the chalet spotlessly clean every day of the season
- Daily servicing of bedrooms and bathrooms as per training, and sharing the cleaning of the sitting and dining areas with the chef
- Assisting the chef when required with plating up/prep/washing up
- Cook breakfast for guests one day during the week
- Lay the tables suitably (and stylishly!) for breakfast, tea and dinner
- Service of drinks and food at mealtimes
- Cleaning, laying and lighting of fire
- Maintain all mechanical and electrical equipment to a high standard
- To shuttle guests around the resort in company vehicle when required
- To drive company vehicles in a safe and respectable manner
- Be personable and presentable at all times
- Remove and dispose of all rubbish and recycling after each service
- Ensure the exterior of the chalet is kept tidy, clearing cigarettes butts, rubbish and snow
- Report and communicate within the team and to management
- Take care of yourself! We are available to chat about anything that's concerning you – work, personal, support etc.
- *Any other duties within your capabilities that are necessary for the proper performance of your job and the requirements of the business that the Company may reasonably request you to perform.*