

## Booking Terms and Conditions:

1. These booking conditions form part of your contract with Talini Limited (trading as Ski Talini) of Colt Hill House, Odiham, Hook, Hampshire RG29 1AL
2. The person who signs the booking form is liable for that booking, even if other names appear on the form.
3. A non-refundable deposit of 30% of booking price per bed is required on booking to secure your booking. This must be paid in £ Sterling. The booking is not deemed to exist until the funds, or credit card payment has reached our bank account, when your booking becomes secure.
4. Confirmation of your booking and of receipt of deposit will be via email unless otherwise requested.
5. Full payment is due 10 weeks prior to your arrival in resort (or on booking for all bookings made less than 10 weeks prior to your arrival). This must be paid in £ Sterling by bank transfer or cheque payable to Talini Ltd, Colt Hill House, Odiham, Hook, Hampshire RG29 1AL immediately on receipt of notice of payment being due.
6. If full payment is not received within 7 days of notice of payment being due, the booking will be cancelled and you will lose your deposit
7. The chalet must be booked in full. All beds in the chalet must be paid for, even when booking for a group less than the chalet's occupancy. On occasion it may be possible to book individual rooms in a chalet – this remains at our discretion and depends on dates of travel and other bookings, please enquire for full details.
8. Children discounts:
  - i. Children <12 years in own room have a 10% reduction in pp price
  - ii. Children <2 years pay £100 if in parents room
9. Cancellation more than 10 weeks prior to departure will result in the loss of your deposit.
10. Cancellation less than 10 weeks prior to departure will result in loss of full payment unless the chalet can be filled. If we are able to rent the chalet you will be refunded the equivalent of the replacement rental charge.
11. Exchange rate: The prices quoted on the Ski Talini website have been costed at Euro 1.2 equals £1.00. We reserve the right to alter the cost of the holiday in case of significant fluctuations of the £ Sterling and Euro exchange markets and pass on to the customer the full increase in cost which has occurred to us as a result of it.
12. Insurance: It is a condition of booking that all clients must have full holiday insurance including cancellation, medical, winter sports and third party cover. All personal belongings of the client and ski equipment hired by the client, are the sole responsibility of the client. Subject to clause 19 we accept no responsibility for loss or damage howsoever arising.
13. Please treat your chalet and all Ski Talini property with care and respect. Damage by the client to the chalet, its contents and grounds must be paid for at the time of the incident. Please ensure that your insurance covers this. No items, including bathrobes and toiletries may be removed from the chalet, if they are then these must also be paid for.
14. We take the security of our chalets, and of the belongings in them very seriously. However, owing to the nature of chalet holidays, the buildings may not be locked at all times. Other guests and employees will have access to the main entrance and chalet in general. You must take reasonable precautions for your own safety and belongings and we cannot accept responsibility for the loss of personal possessions during your travel period.
15. The terms of your booking and any claim relating to it, the provision of services to you by Ski Talini and/or its staff and any other matter arising out of this contract or your holiday will be governed by English Law, and shall fall within the exclusive jurisdiction of the courts of England and Wales. Subject to clause 19, any liability of Ski Talini will be limited to the value of any payments already received by Ski Talini from the claimant at the date of claim.
16. In the unlikely event that we have to cancel your booking, due to matters within our control, you will be offered a full refund.

17. If we have to cancel, alter or curtail your booking due to matters beyond our control, such as force majeure – including but not limited to war, civil strife and inclement weather – we will not be able to offer a refund or accept liability for any loss, damage, injury or claim arising from this. See clause 19 for insurance.
18. We cannot be held responsible for any delayed you incur whilst travelling to resort, even if this shortens your stay with us.
19. Nothing in this agreement is intended to exclude or limit our liability for death or personal injury arising from negligence or for loss arising from negligent misrepresentation or fraud.
20. The accommodation will be held for between the dates agreed at the time of booking only. Your chalet will be available from 4pm on the agreed arrival date until 10am on the agreed departure date. We may on request be able to permit earlier access or late departures but are not able to guarantee this.
21. No pets are permitted.
22. Smoking is prohibited in all areas of the chalets.
23. The cost of your holiday includes:
  - i. 7 nights accommodation
  - ii. Breakfast and afternoon tea on 7 days
  - iii. Those services and 6 days evening meals as described on the website including catering for children and special dietary requirements when prebooked.
24. The price of the holiday does not include:
  - i. Flights or travel to and from France.
  - ii. Transfers to and from resort (although we can assist you to arrange transfers from airports and stations local to the resort)
  - iii. Holiday and medical insurance (please see condition 13)
  - iv. Lift passes
  - v. Ski hire
  - vi. Tuition
  - vii. Lunches
  - viii. Dinner on staff day off
  - ix. Childcare
25. Ski Talini chalets are equipped with various technologies as described on the website (such as WiFi) however we cannot be held liable for any compensation or refund due to any item not working but will make every reasonable effort to restore the facility to working order as quickly as possible. The same applies to the availability of the shuttle service around St Martin - including weather, road conditions and technical issues.
26. We have tried to be entirely accurate will all information given, but, subject to clause 19, cannot be held responsible for inaccuracies. If there are any changes we will notify you when you book.